GOmobile (BNP Paribas SA) – login area analysis

softax

Log in

It is not possible to log in immediately. Pity.

softax

It is not possible to log in immediately. Pity.

It’s unknown what type of login will be used.

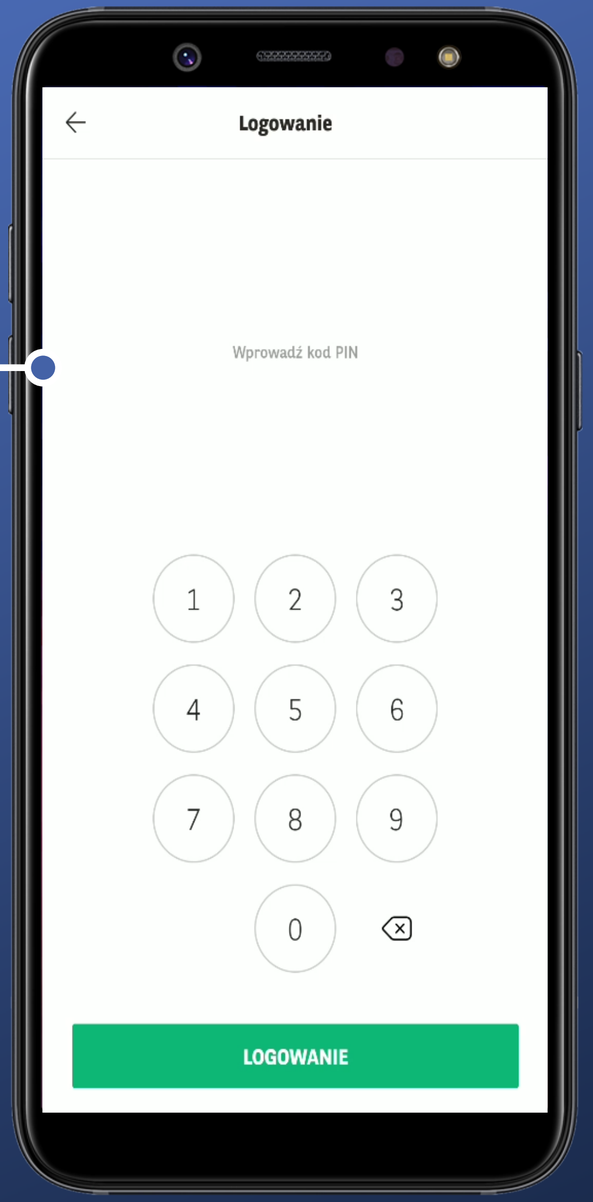
Let’s tap it.

softax

We tapped the login button. What we see now is the PIN request screen with keyboard.

softax

The length of PIN is unknown.



We tapped the login button. What we see now is the PIN request screen with keyboard.

softax

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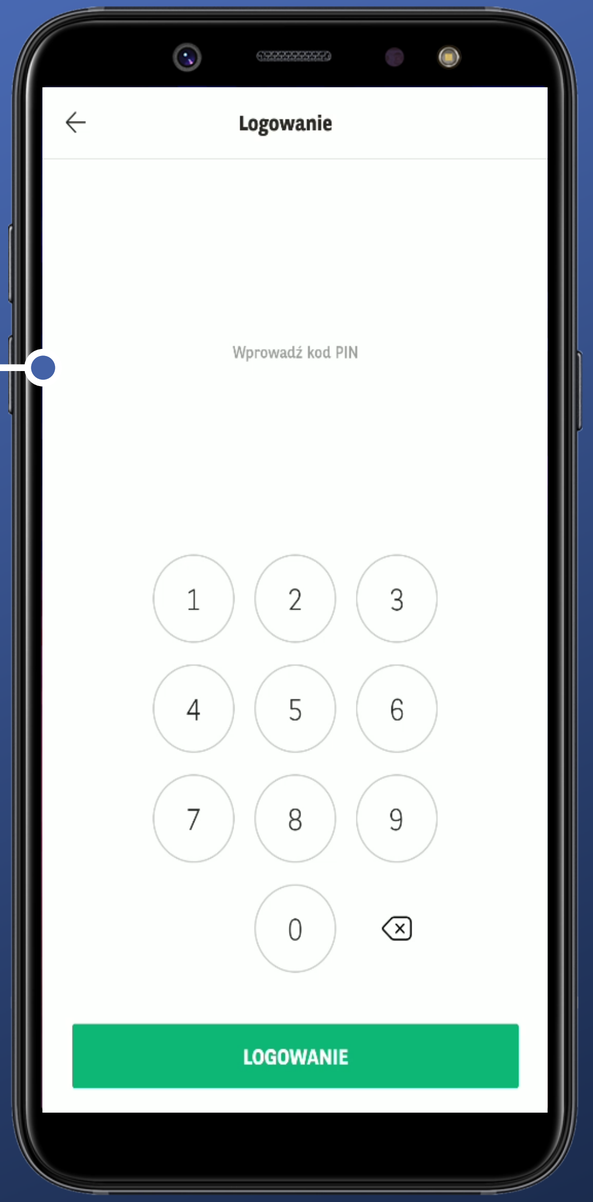


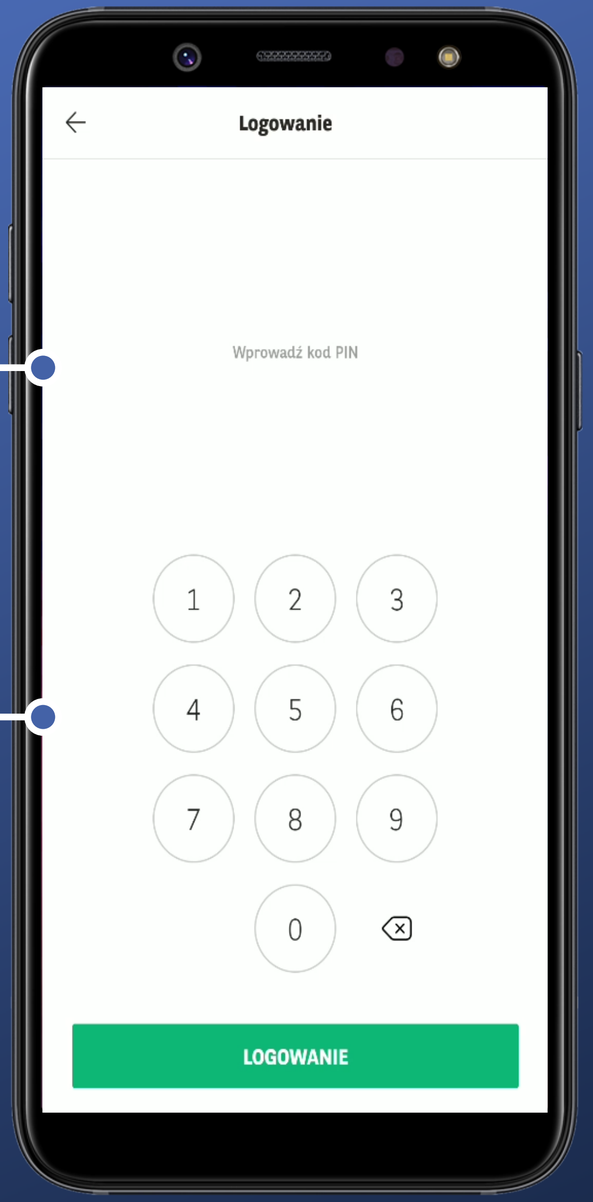
We tapped the login button. What we see now is the PIN request screen with keyboard.

There is no instruction of what to do in case I forgot my PIN :(

softax

The length of PIN is unknown.

This is not the system keyboard. That's what it's all about. Data entered with the system keyboard can be captured by the third party.

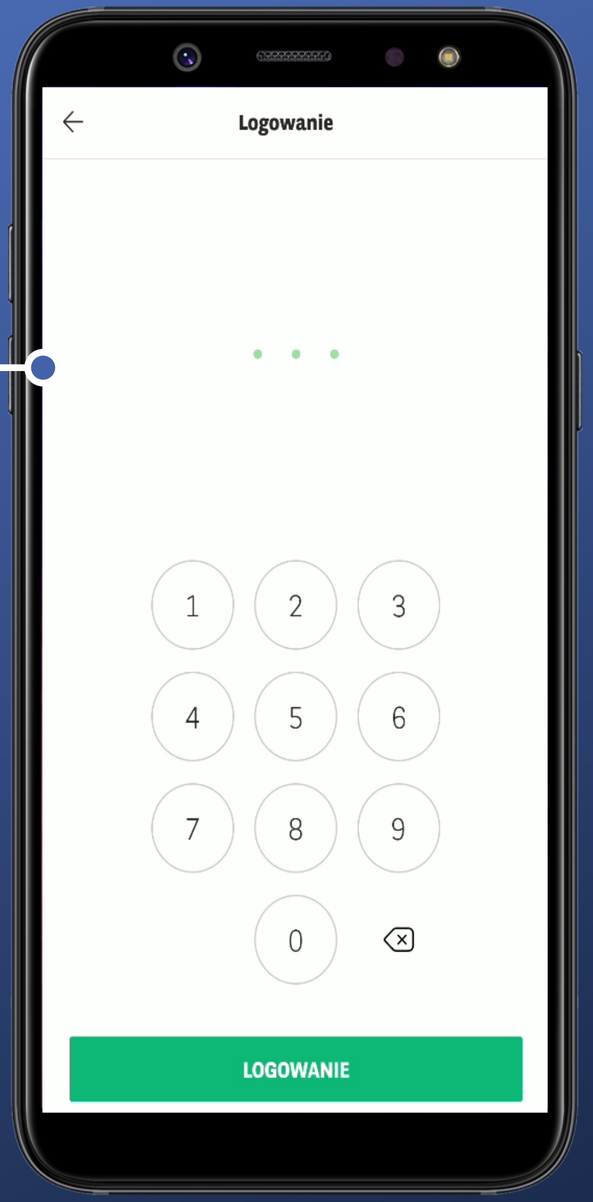


We tapped the login button. What we see now is the PIN request screen with keyboard.

There is no instruction of what to do in case I forgot my PIN :(

softax

I don’t know how many characters I have to enter.



We’re entering the PIN.

softax

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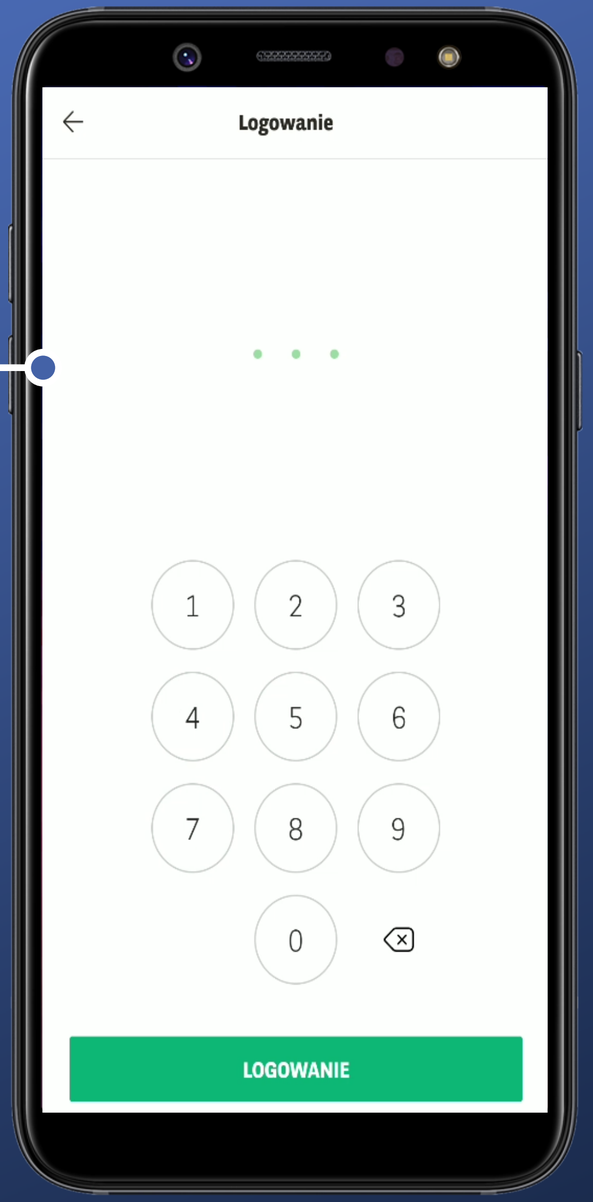
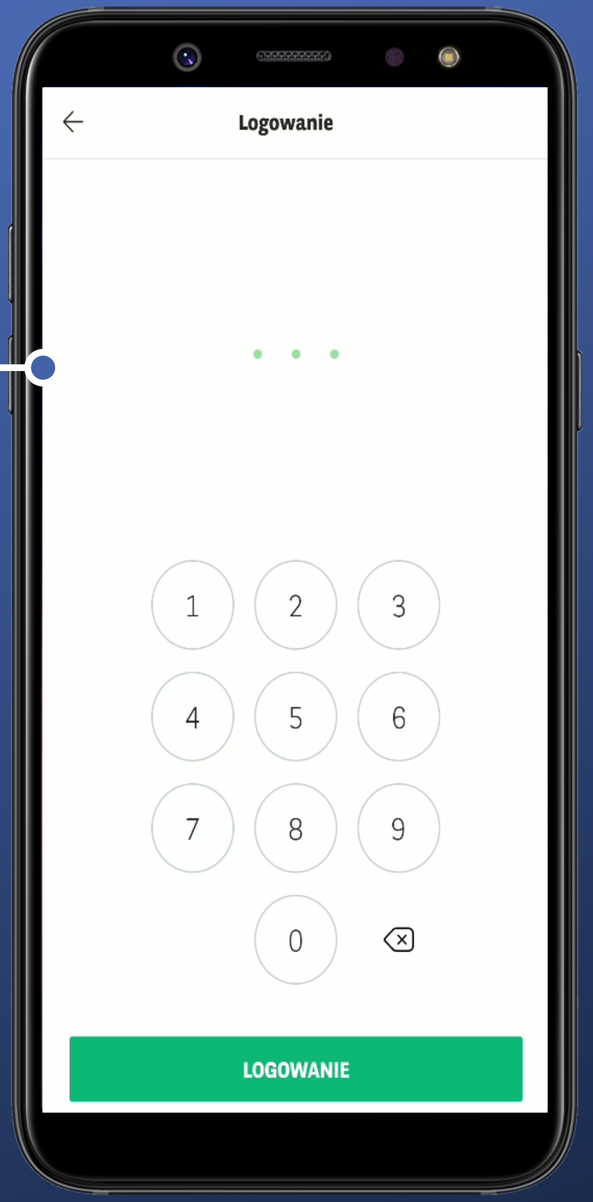


We’re entering the PIN.

Fine, I keep going and we’ll see what happens.

softax

I don’t know how many characters I have to enter.



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Fine, I keep going and we’ll see what happens.

I keep going...

softax

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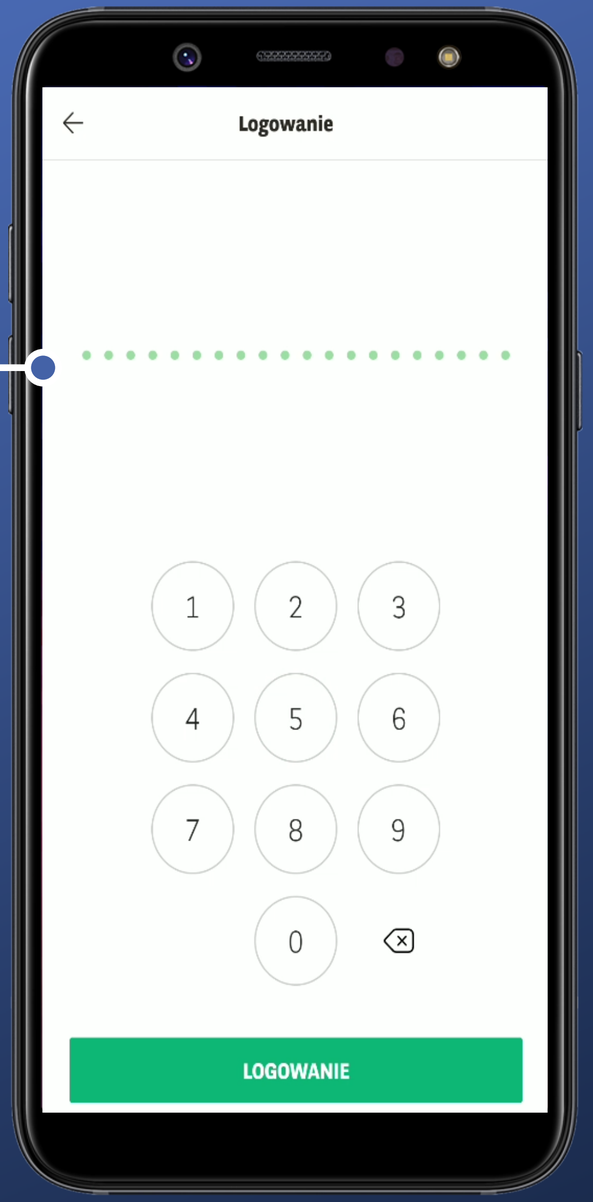


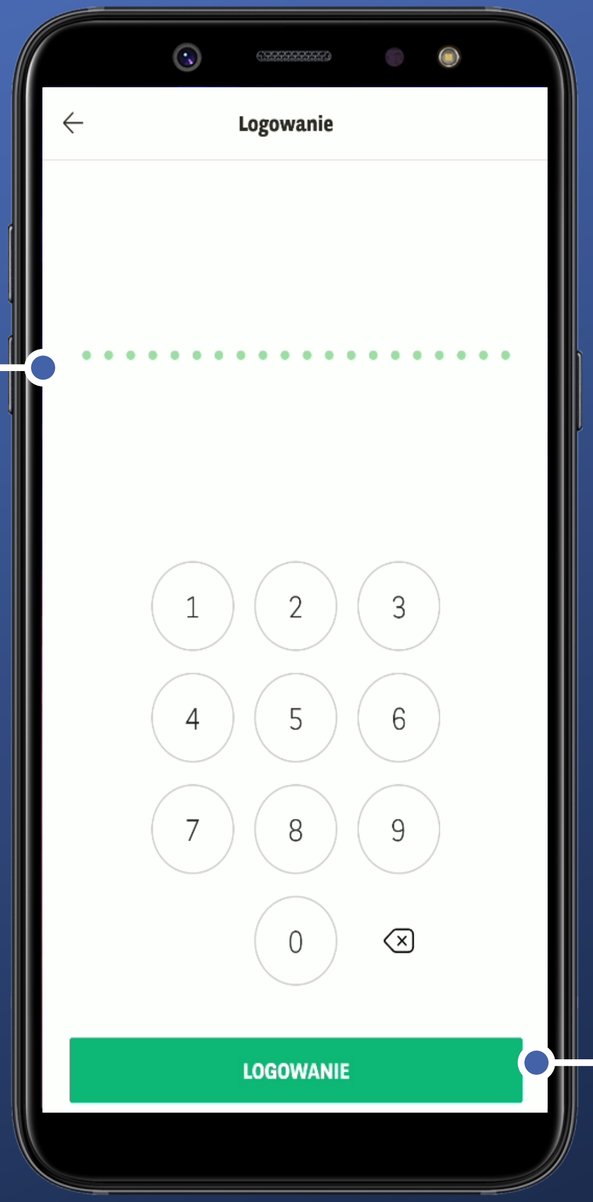
We’re entering the PIN.

Fine, I keep go
we’ll see what

I keep going.

softax

I don’t know how many characters I have to enter.



We’re entering the PIN.

Fine, I keep going and we’ll see what happens.

I keep going...

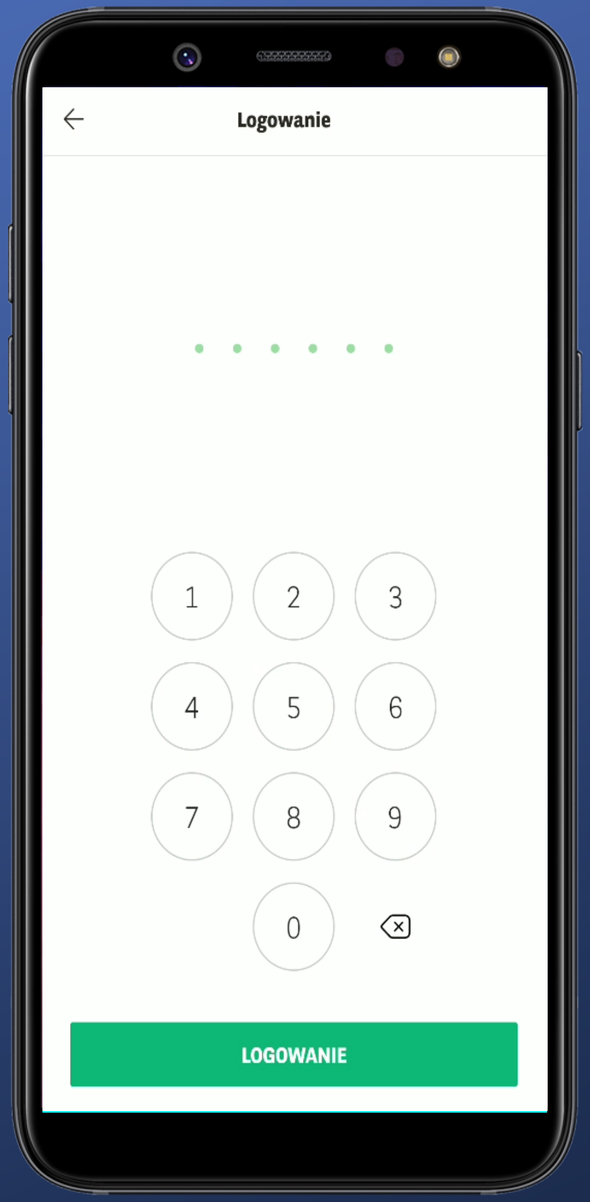
I tap the login button.

OK, that’s it. No more characters can be entered.

softax

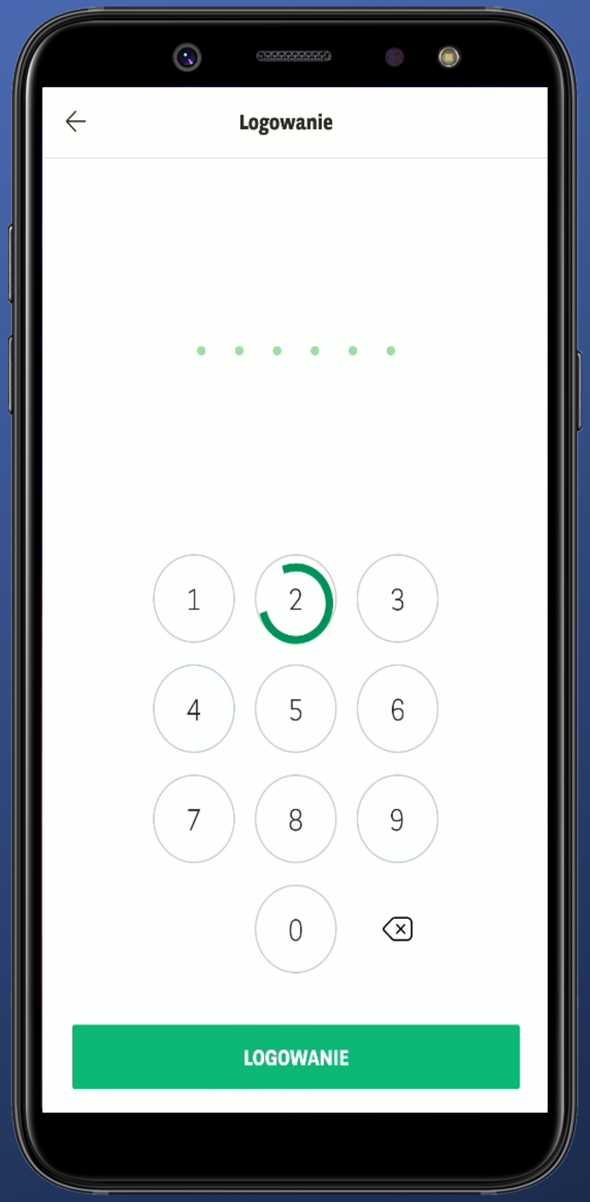
Oh, what a pity there is no information on how many attempts after entering the wrong PIN are left.

softax



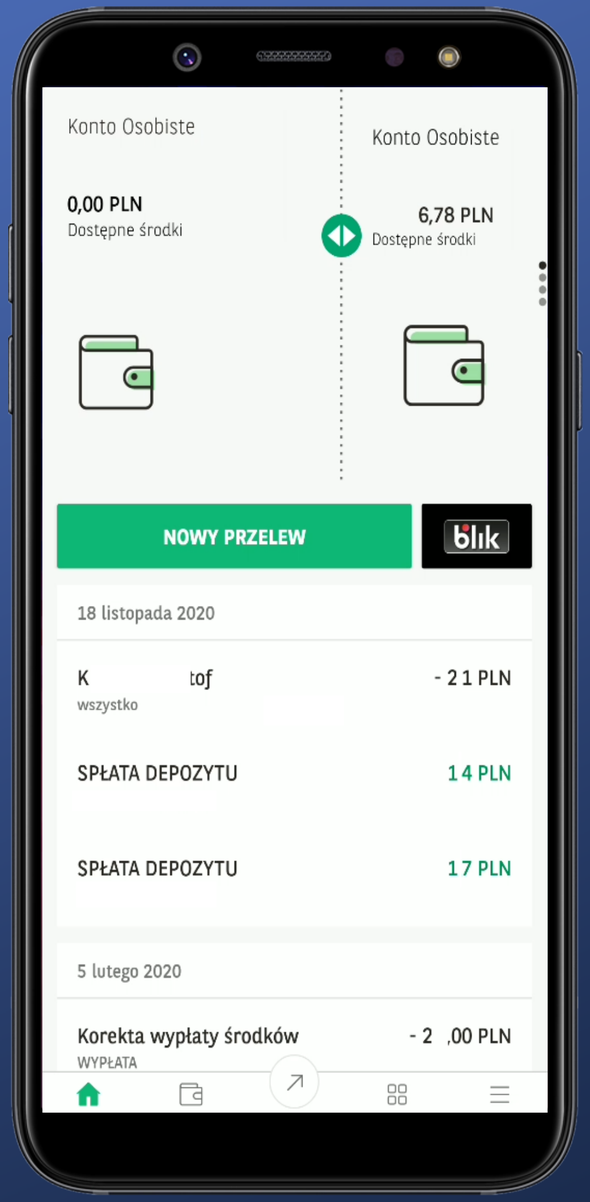
I'll give it another try.

softax



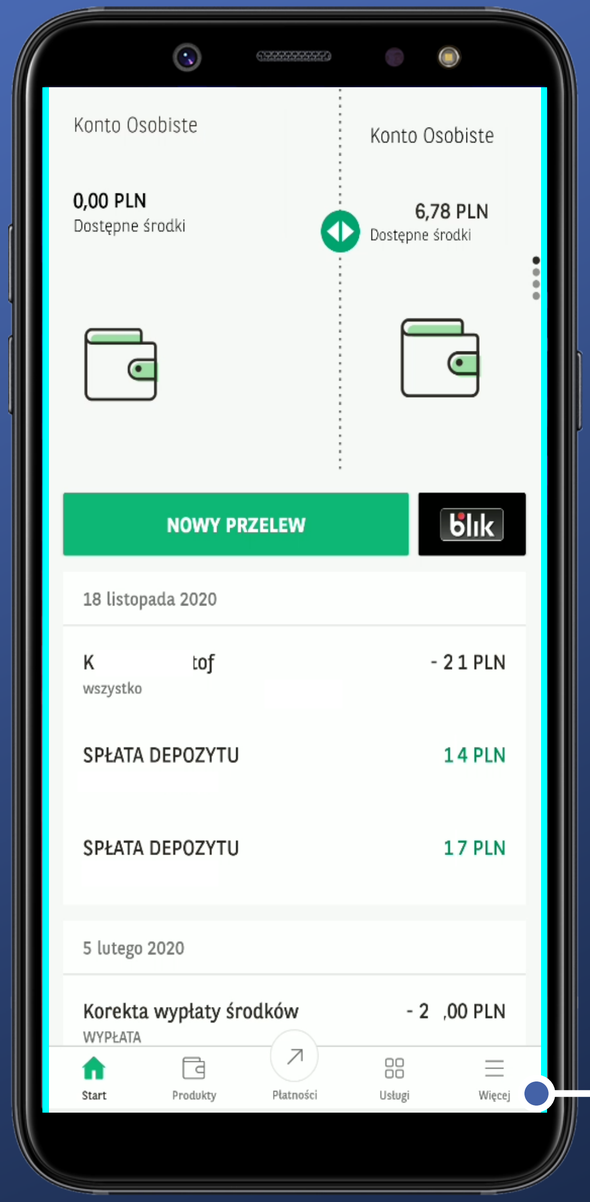
Okay, we’re logging in...

softax



...and we're in.

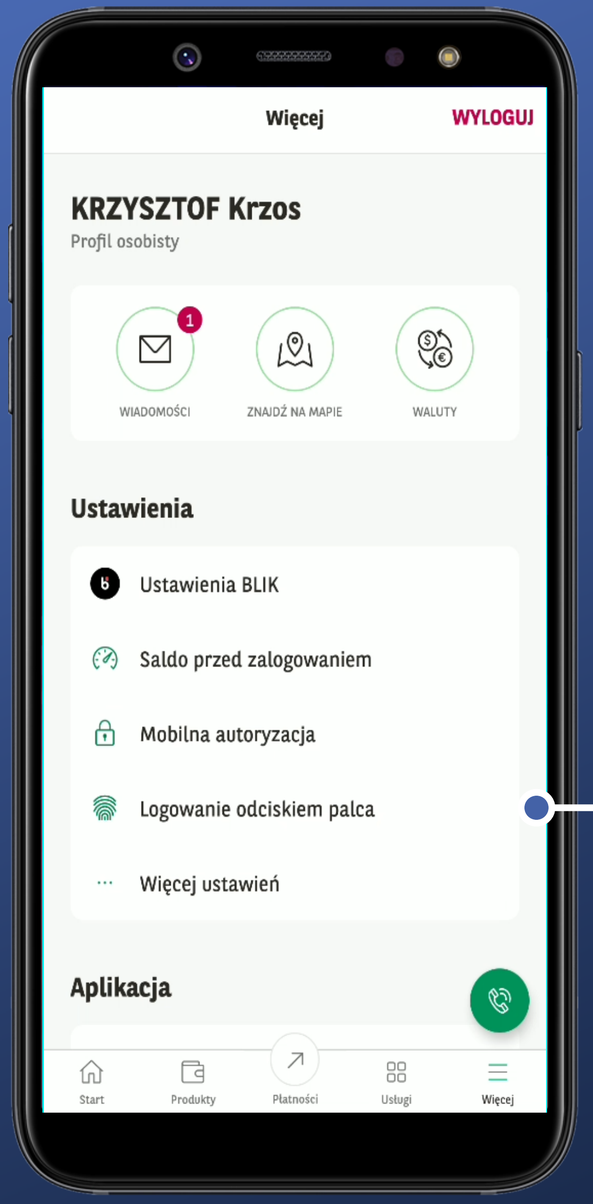
softax



...and we're in.

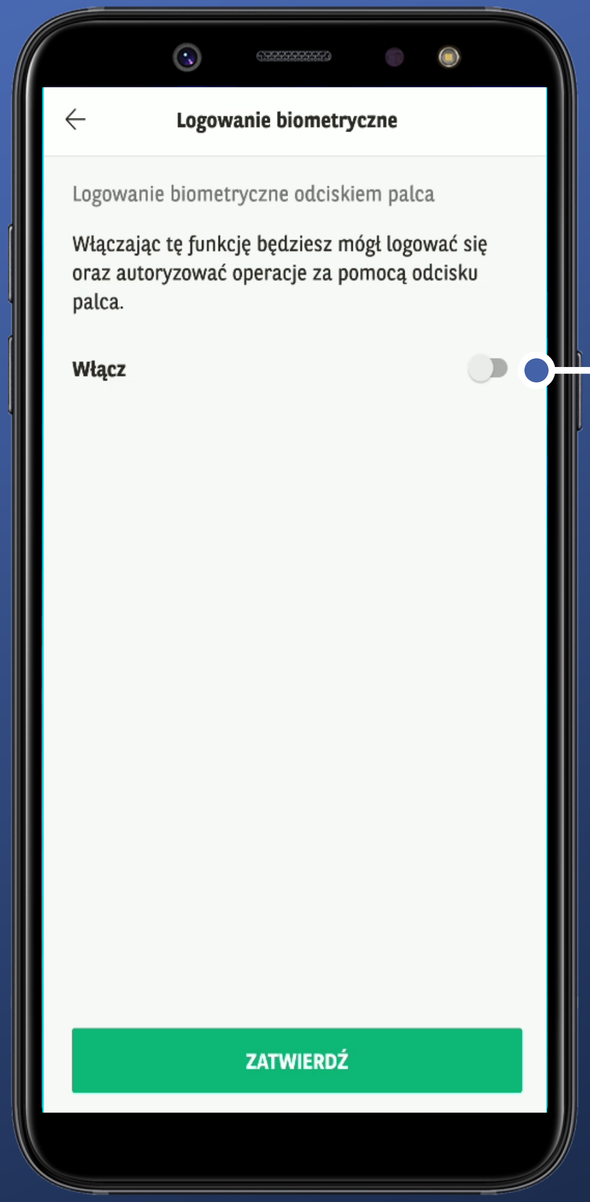
We'll try to turn the biometric login on – probably it can be found here.

softax



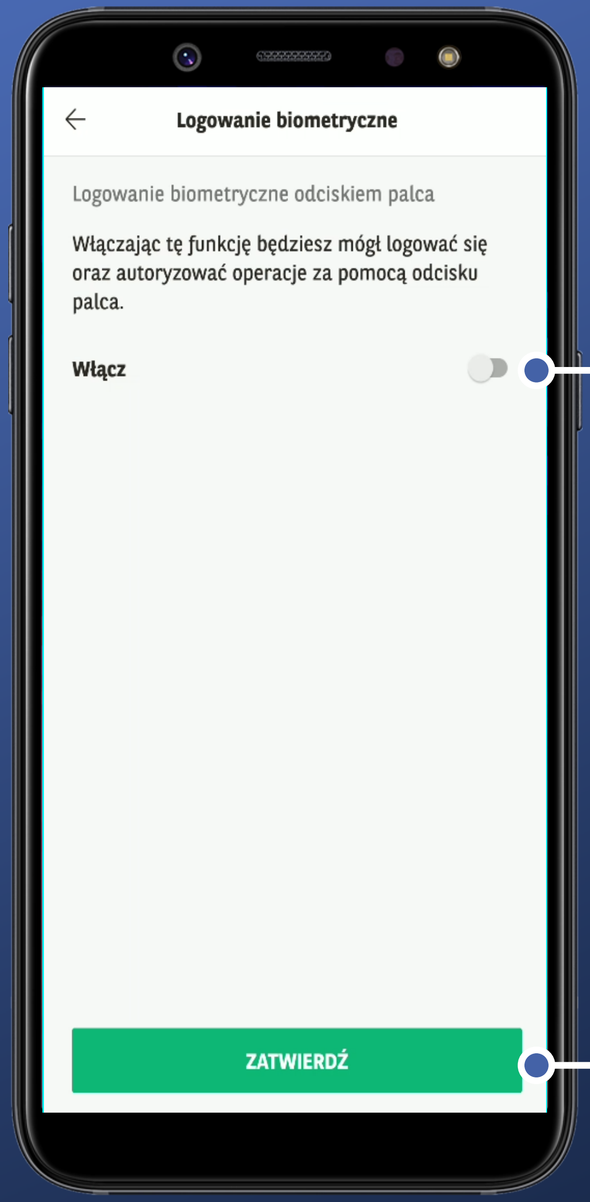
Couldn’t be any clearer.
No problem with finding it.

softax



It can be simply turned on or off. Okay then.

softax

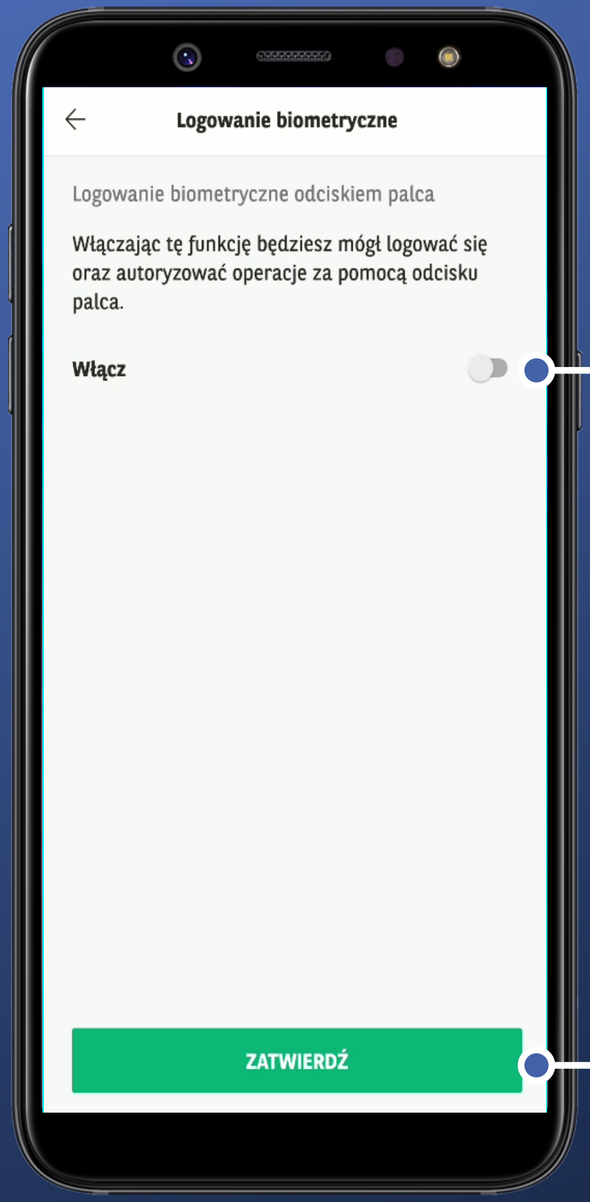


It can be simply turned on or off. Okay then.

Why is this button enabled all the time? Even before taking any action?

softax

If there are no changes made, then this button serves no purpose. So why is it enabled?



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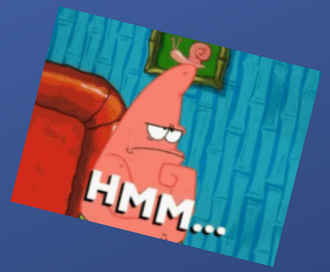
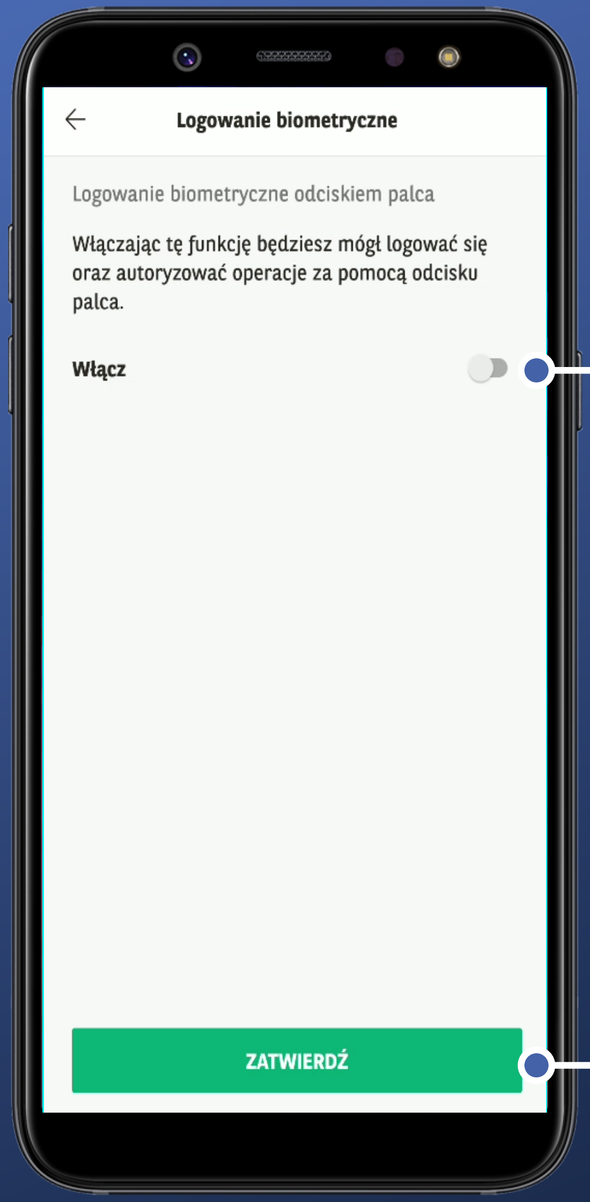
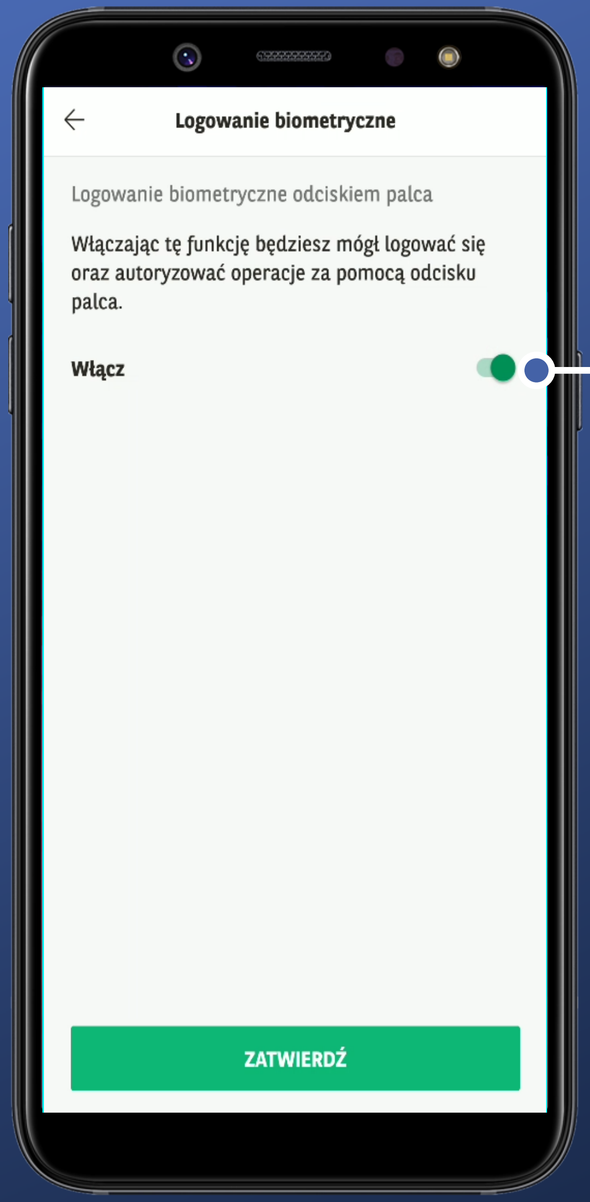




It can be simply turned on or off. Okay then.

Why is this button enabled all the time? Even before taking any action?

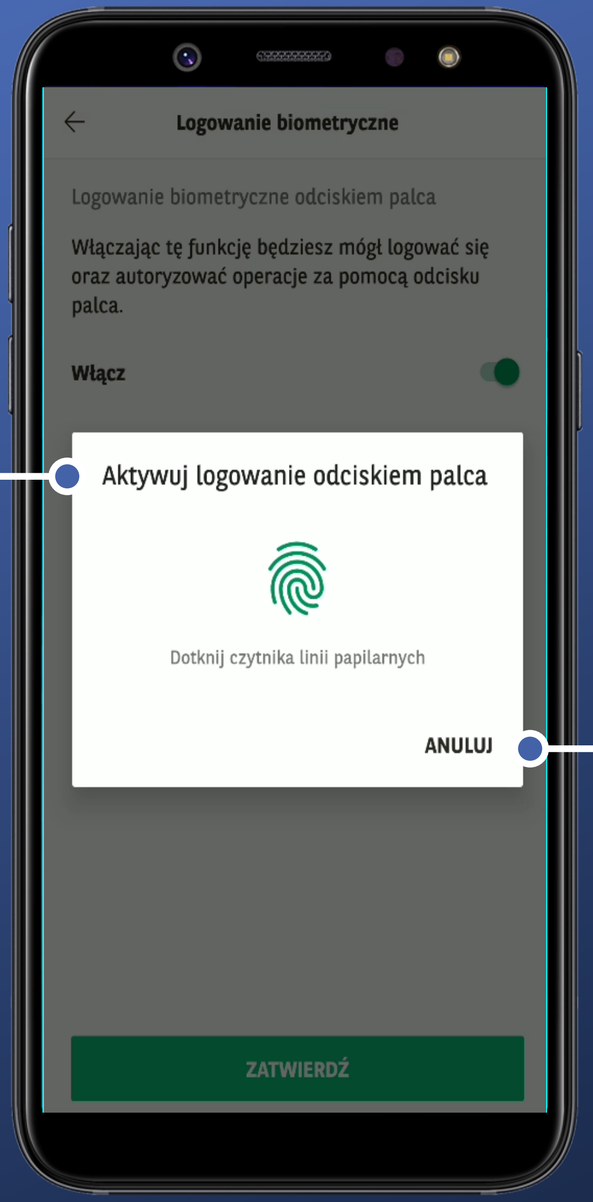
softax



Okay, we're switching it on.

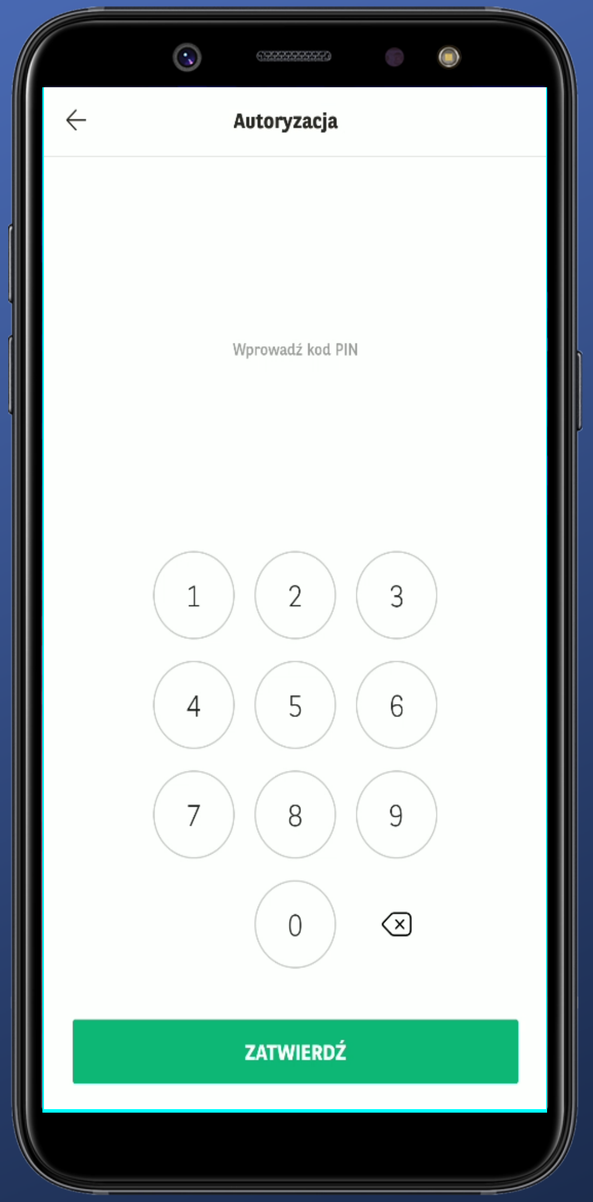
softax

We confirm the change with fingerprint scan. Here the reader is on the back of the phone.



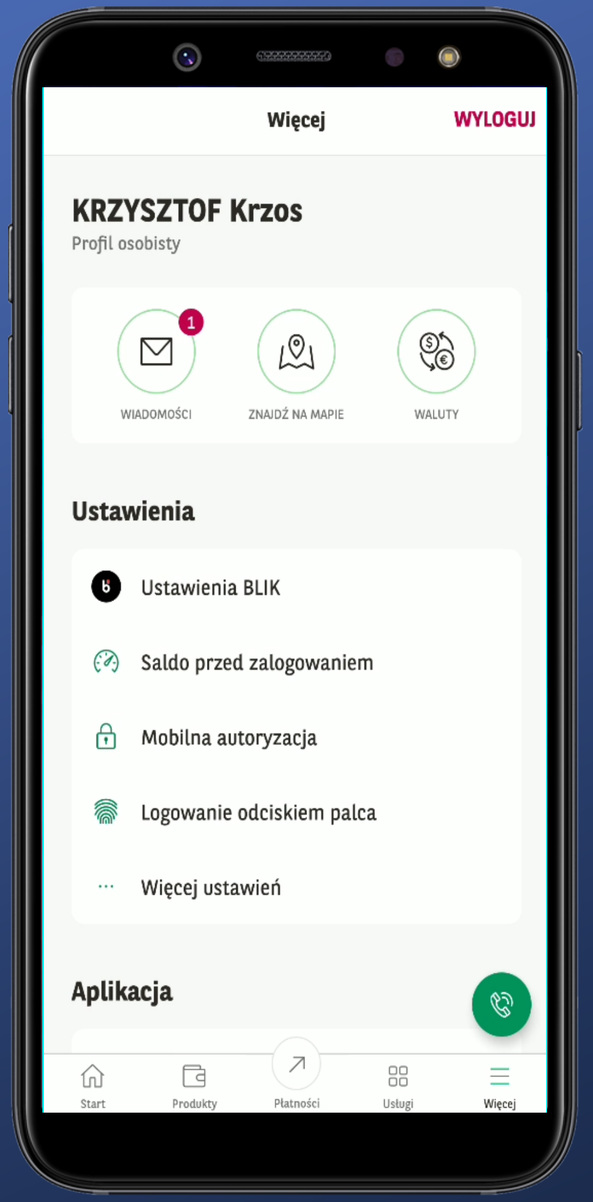
Cancel just closes the reader popup.

softax



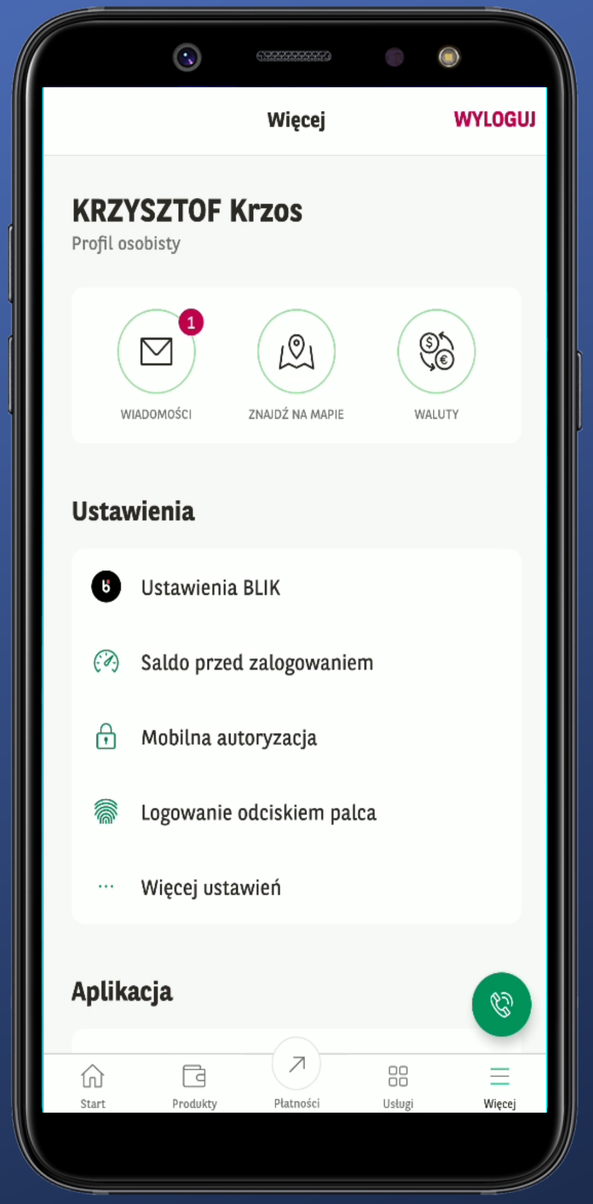
I have to enter the PIN once more to confirm the changes. Okay.

softax



It probably worked.
There is no confirmation whatsoever.

softax



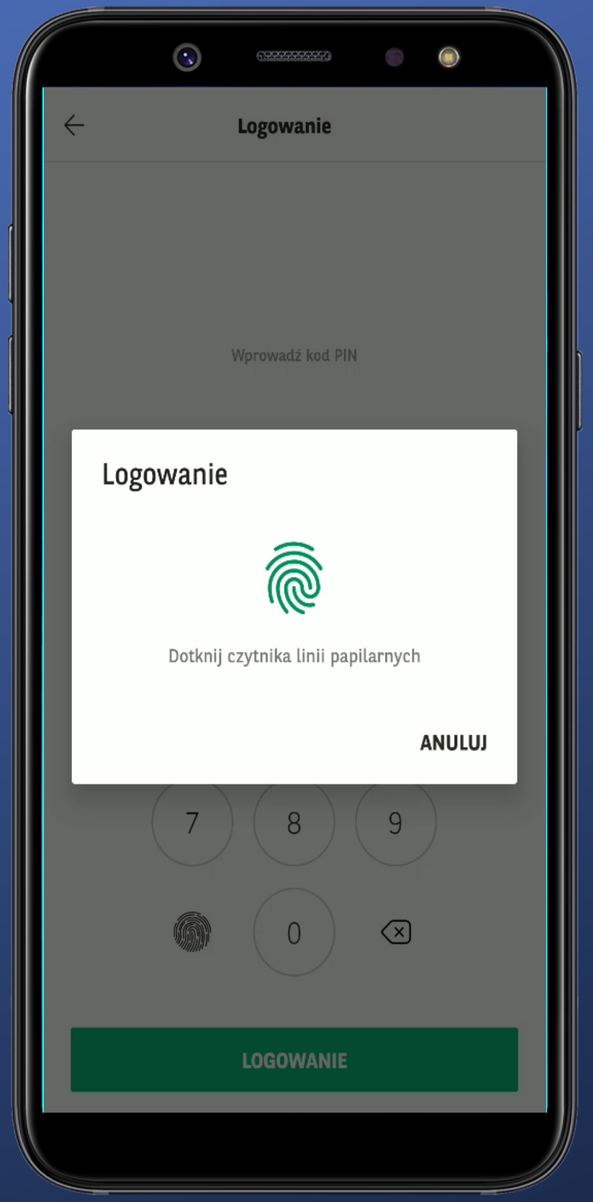
It probably worked.
There is no confirmation whatsoever.

softax

OK. We’re logging in.

After launching the application, the biometric login panel doesn’t appear immediately. Pity.

softax



OK. We're logging in.

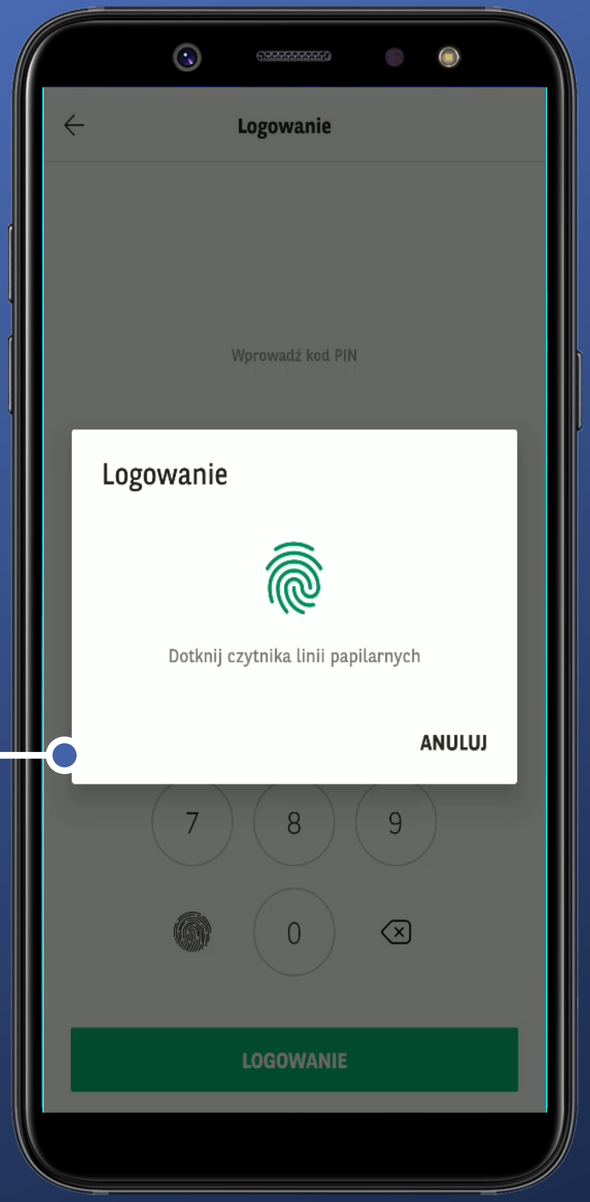
After launching the application, the biometric login panel doesn't appear immediately. Pity.

I tap the login button and the standard fingerprint scan popup rolls in.

softax

For devices with fingerprint reader located on the back (or on the side) it looks fine.
A plain instruction on what to do.

And what if I hit Cancel? Do I go back to the start screen?



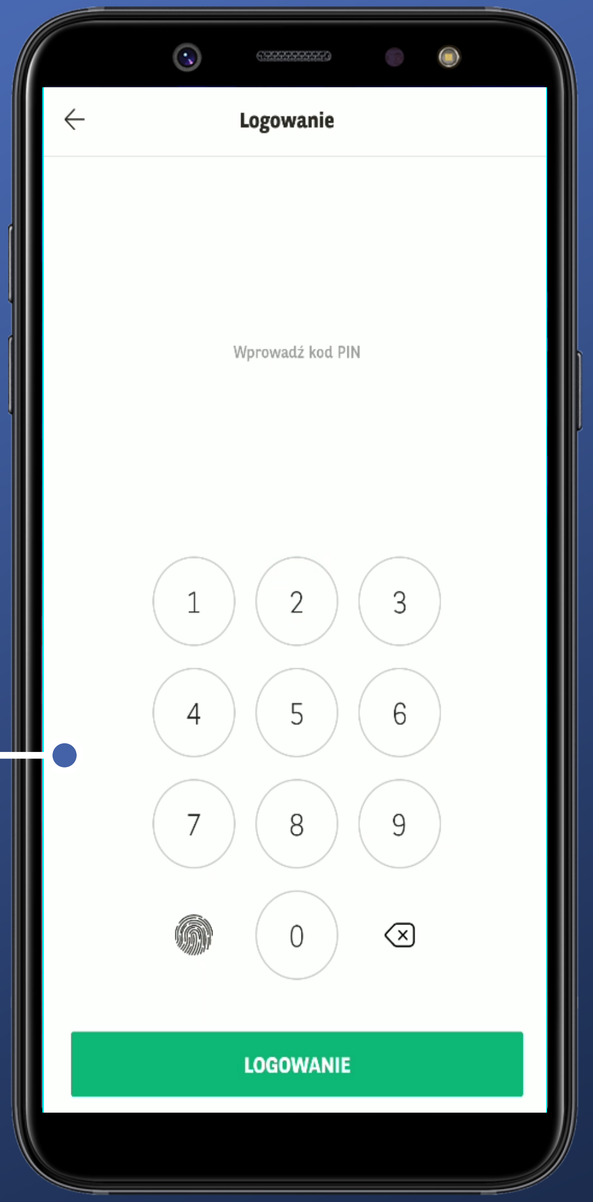
OK. We're logging in.

After launching the application, the biometric login panel doesn't appear immediately. Pity.

I tap the login button and the standard fingerprint scan popup rolls in.

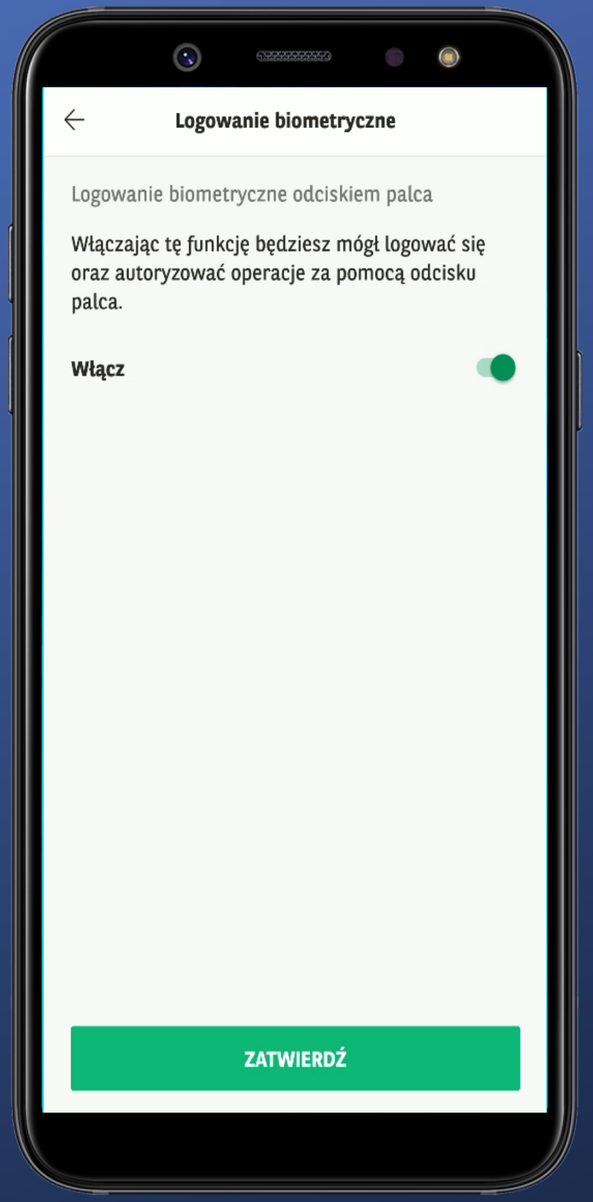
softax

The keyboard has changed. A fingerprint icon has appeared.



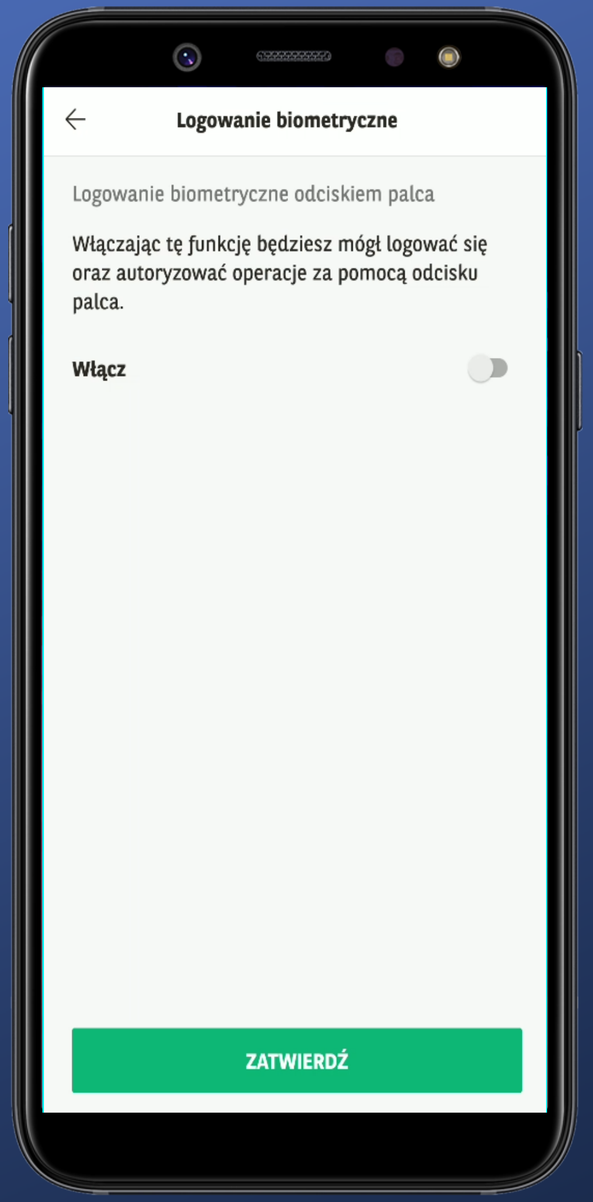
Oh well. The PIN login screen appears. It's not obvious by any means.

softax



I want to turn the biometric login off. I'm going back to the settings screen.

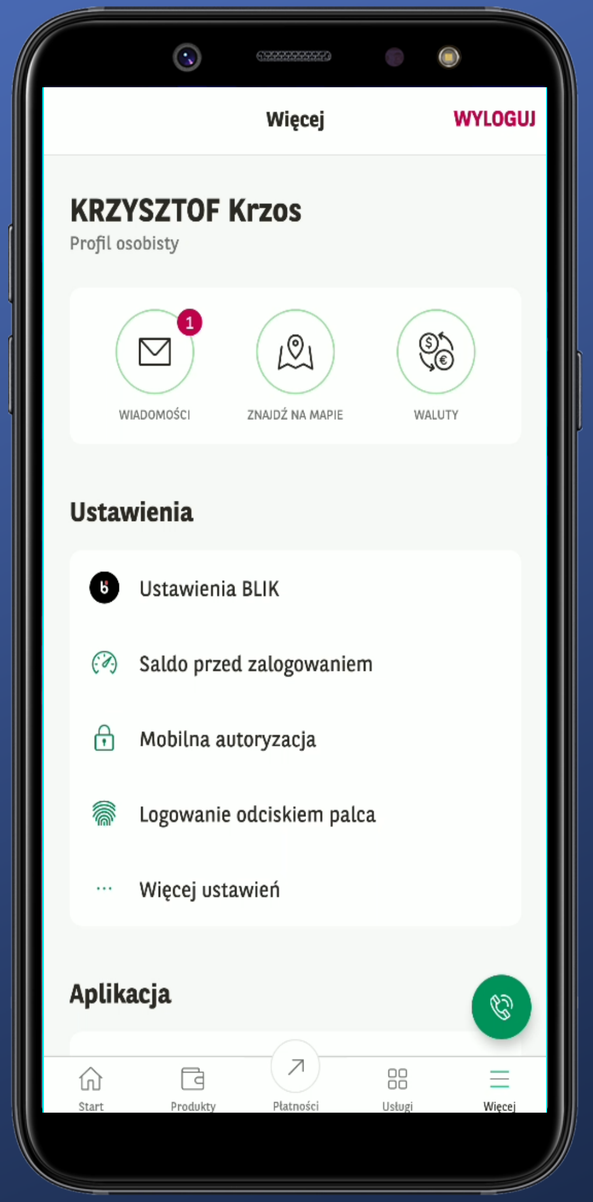
softax



I want to turn the biometric login off. I'm going back to the settings screen.

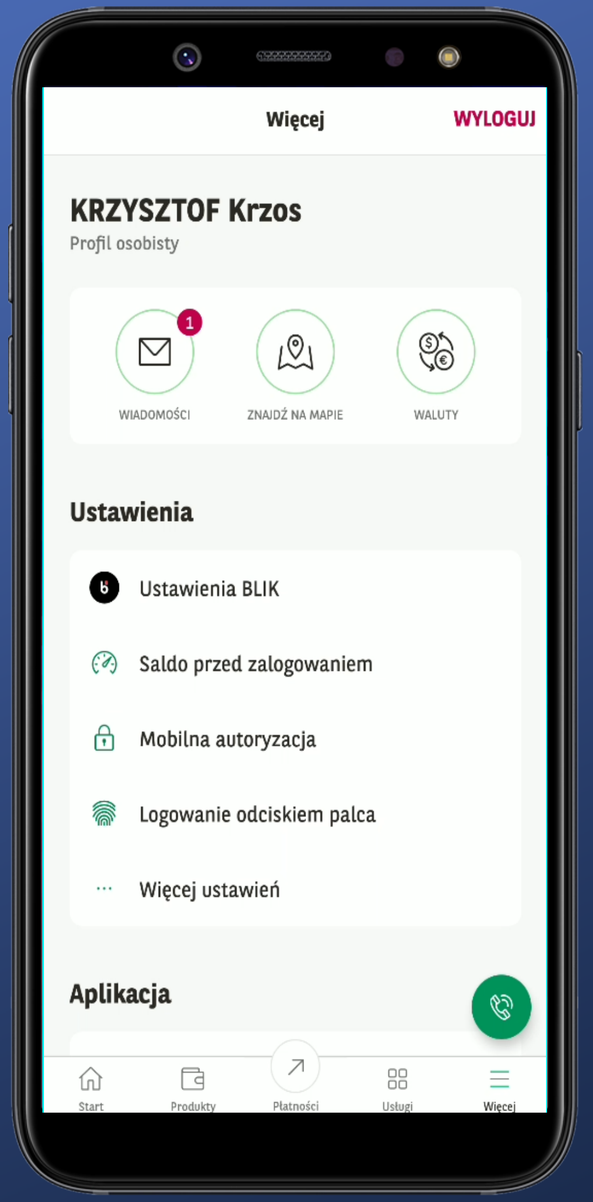
Okay then, let's switch it off.

softax



Hmm. I'm immediately on the main screen.
Is there no confirmation popup of any kind at all?

softax



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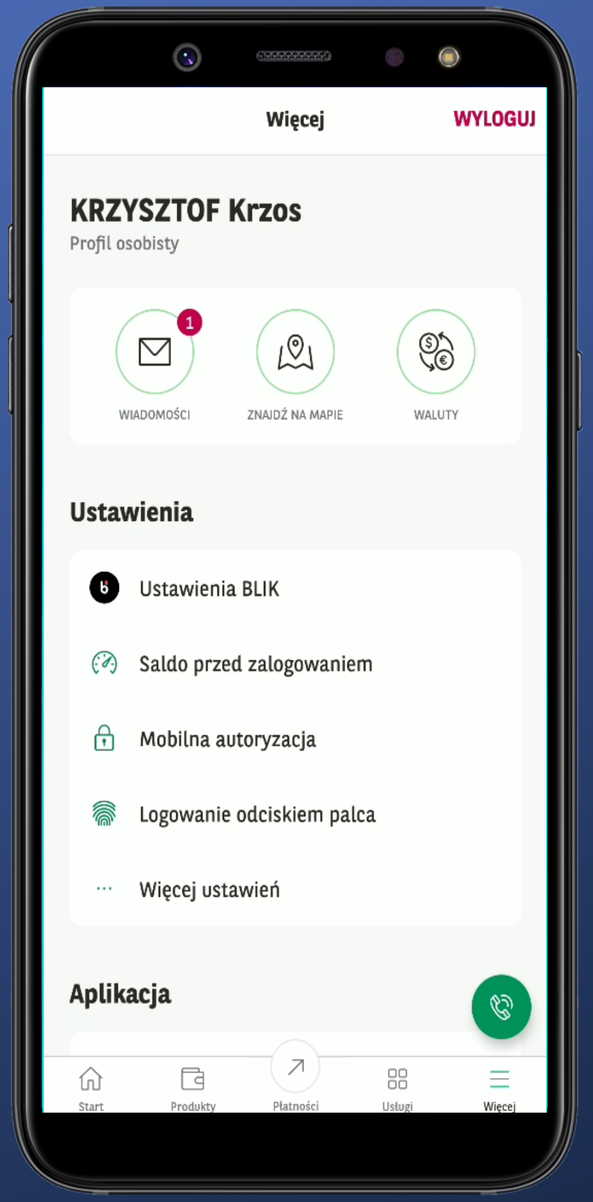


Hmm. I'm immediately on the main screen.
Is there no confirmation popup of any kind at all?

I could turn it off by accident...

softax

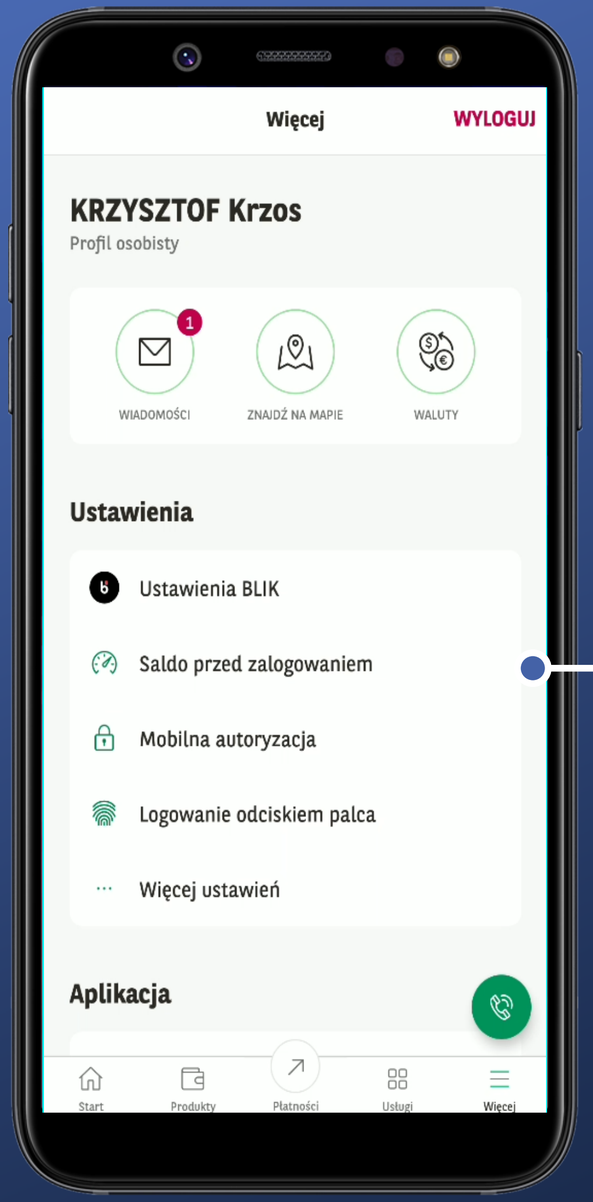
Access your account balance without logging in

softax

There is no account balance data and no information that such a feature exists.

Let’s see what’s in the settings.

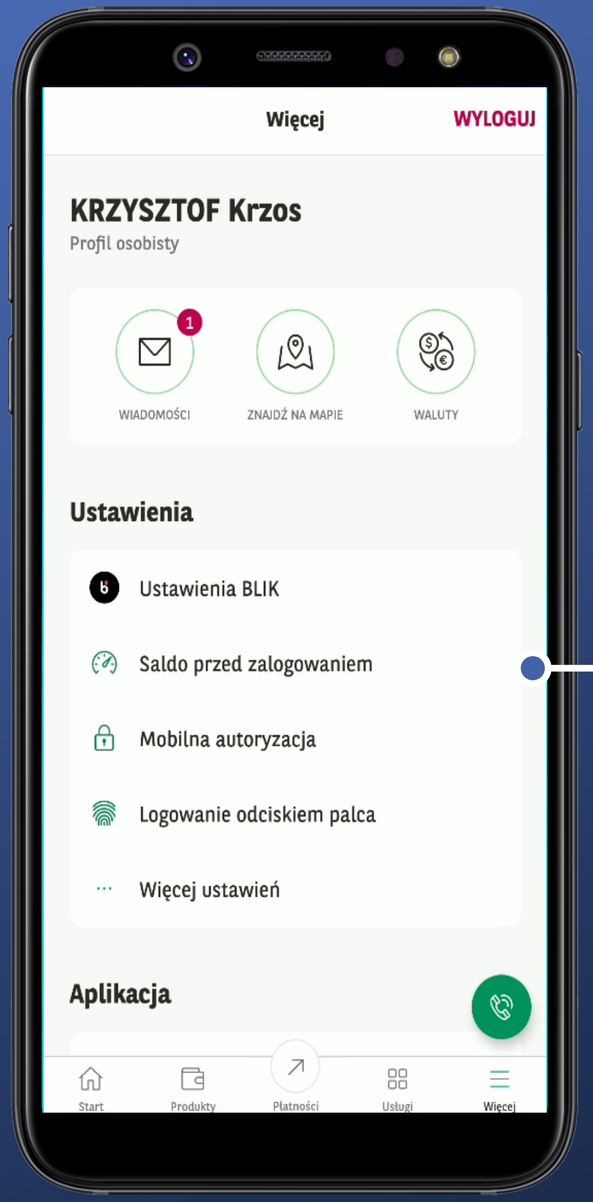
softax



I'm on the settings screen.

Good spot. I noticed this feature immediately.

softax



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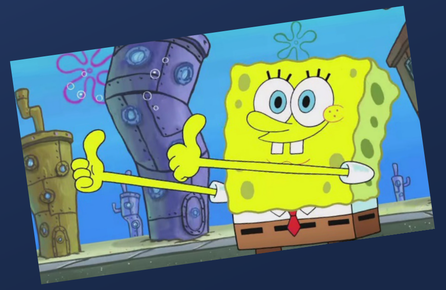
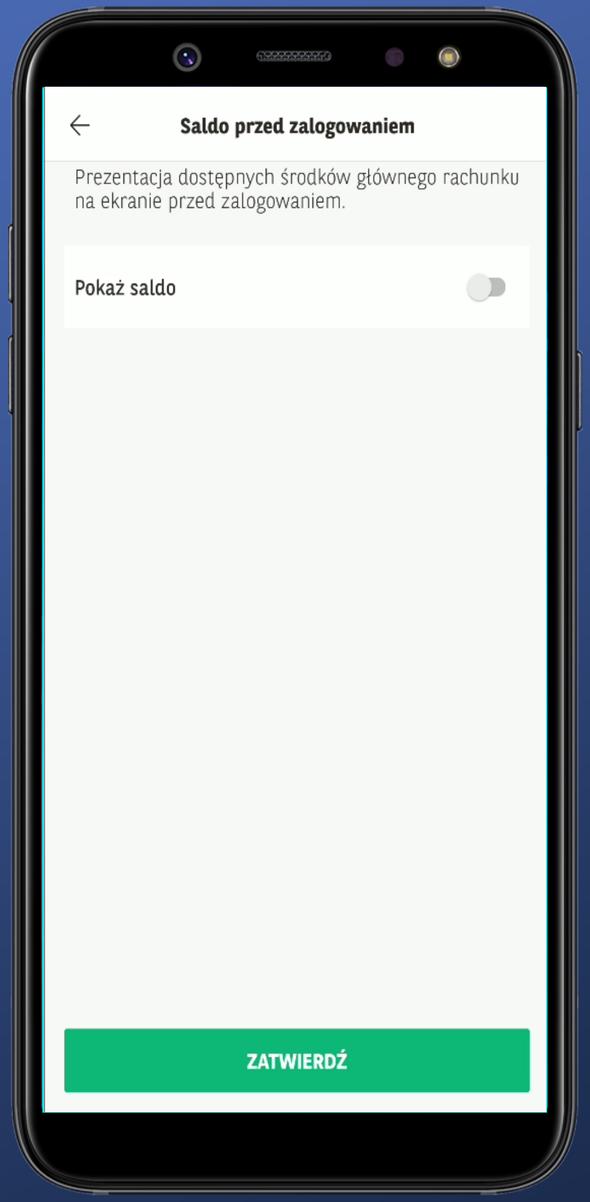
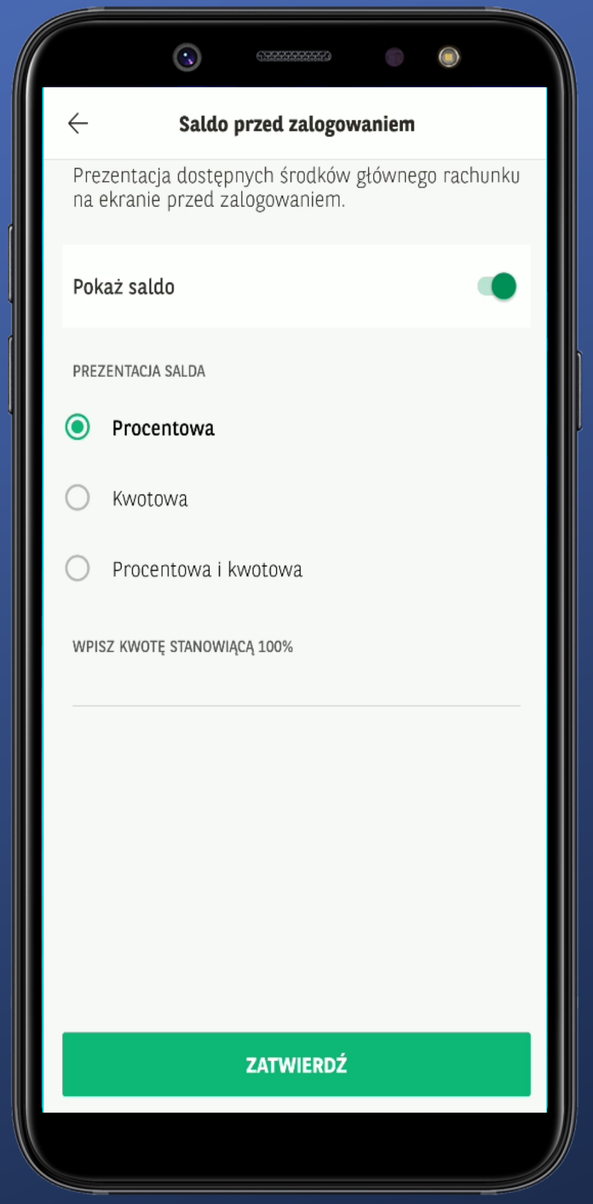


softax



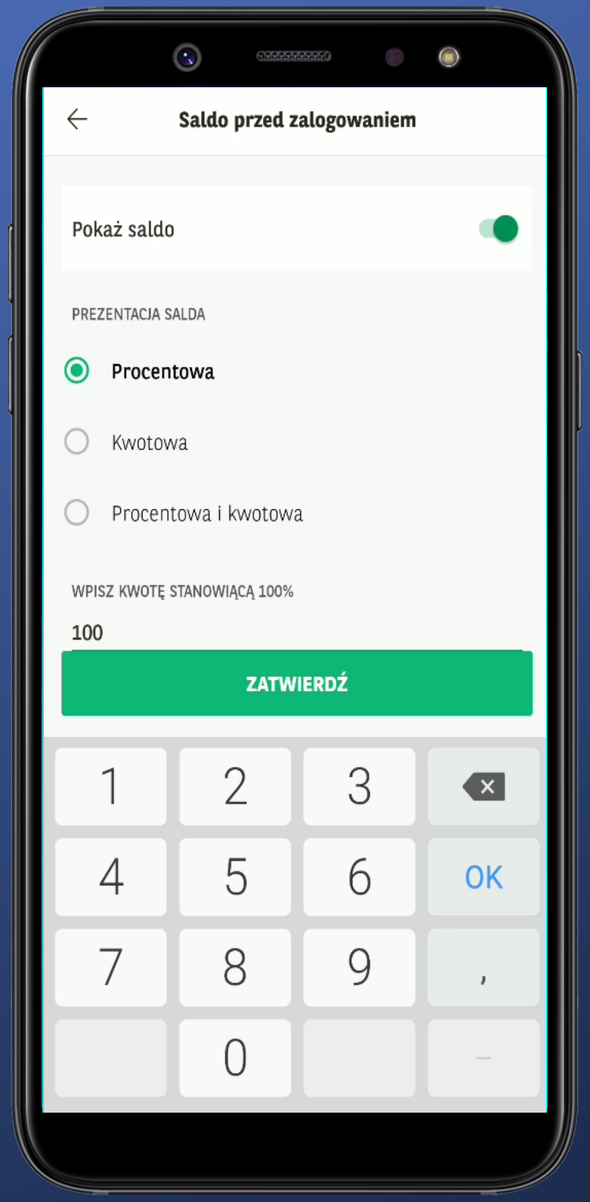
OK. Let’s give it a try.

softax



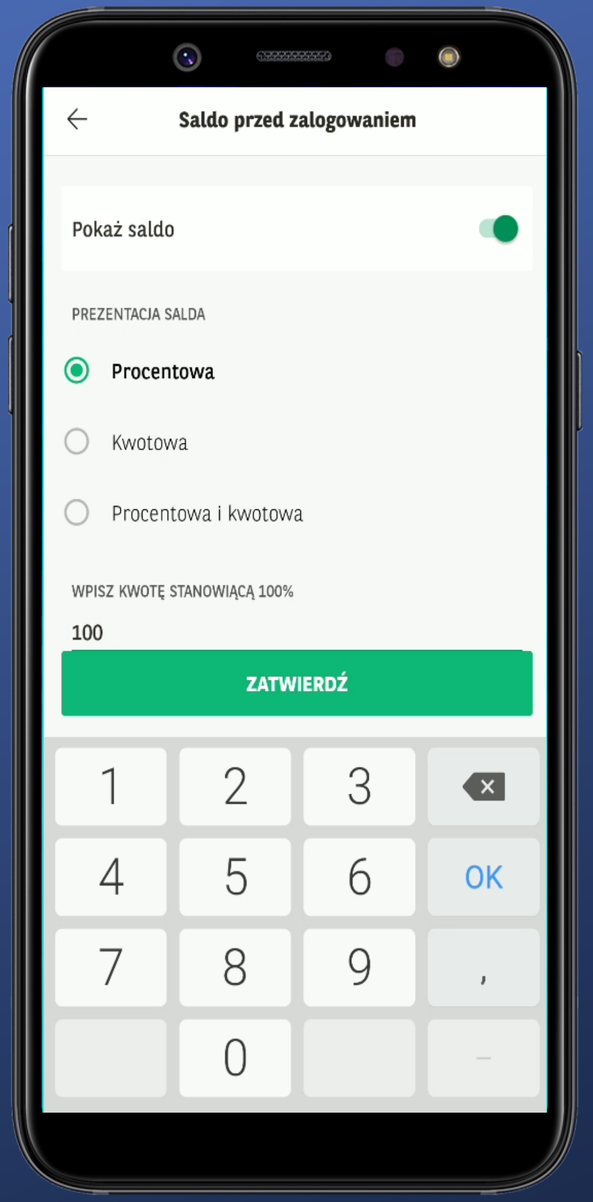
3 different modes. The last one is quite interesting, but we'll get to it in a moment...

softax



I like large keys.
It’s a default currency, I suppose.

softax



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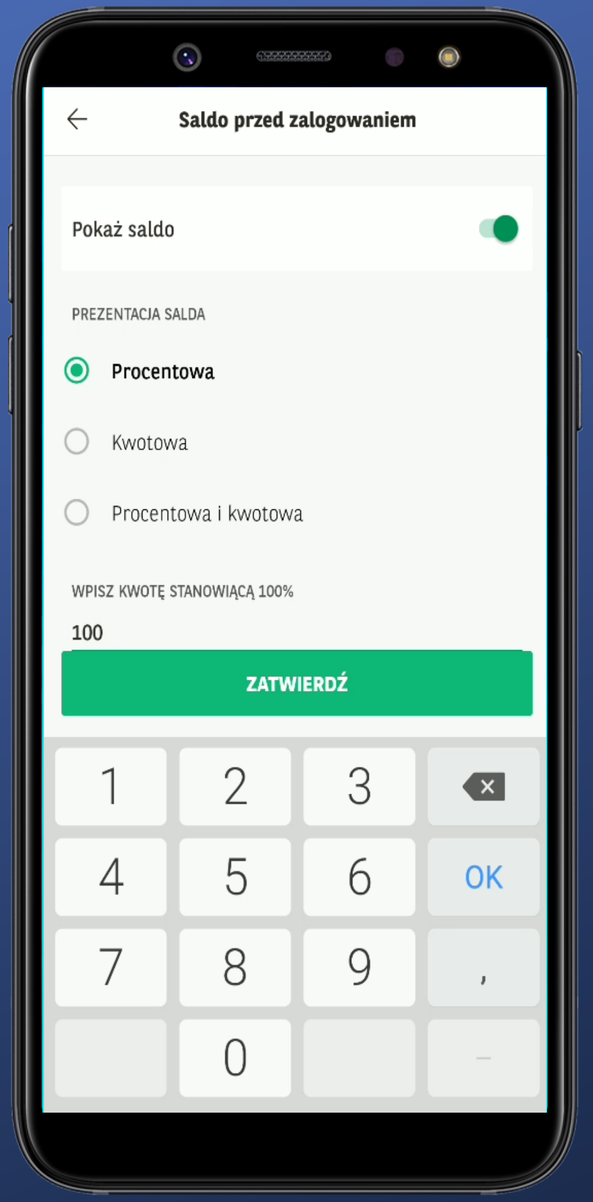
It's heartbreaking that it's not possible to choose the account whose balance I can see before logging in

softax

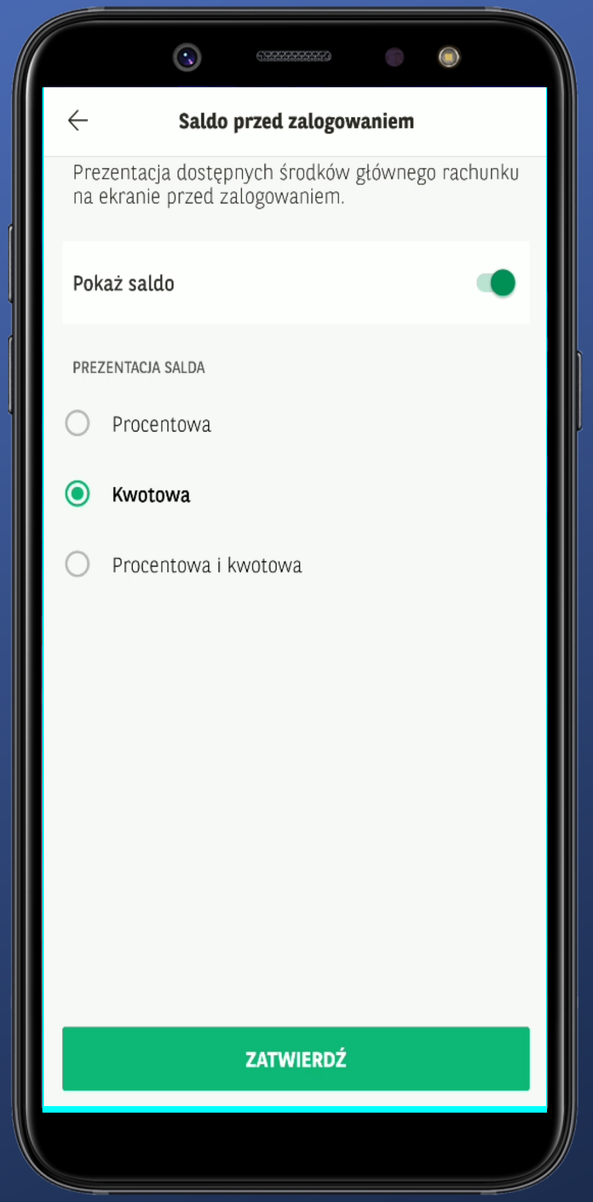


I like large keys.
It's a default currency, I suppose.

It's heartbreaking that it's not possible to choose the account whose balance I can see before logging in

I'm always curious if an app can show more than 100% if I really have more than 100%. There is no simulation here – too bad.

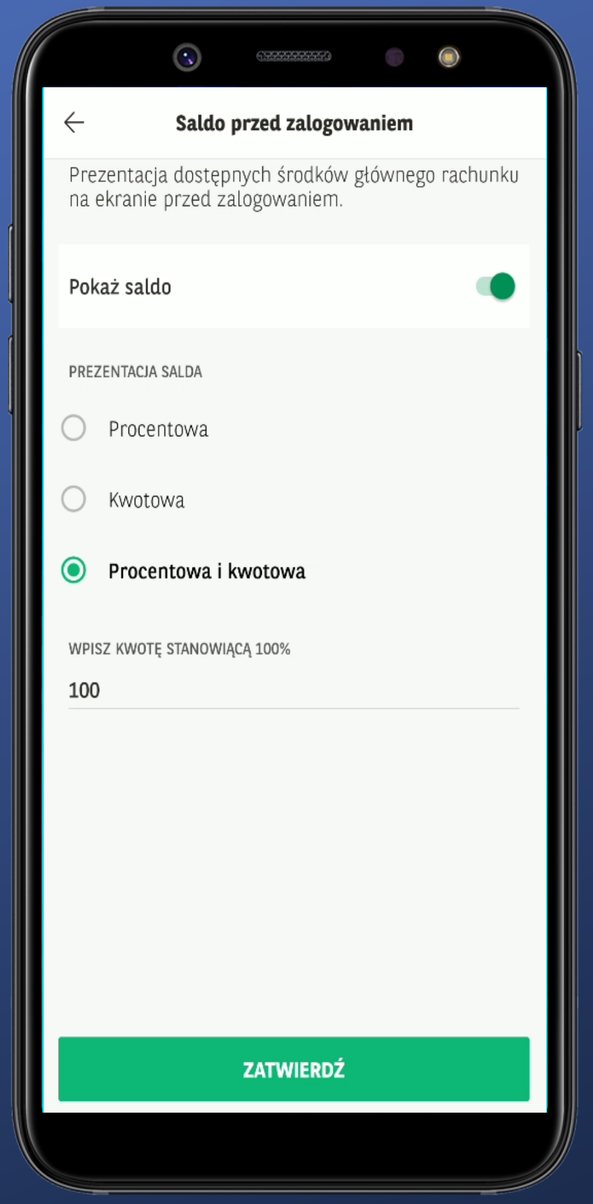
softax



Fine. I'll check the second mode.

I simply choose it – that's all.

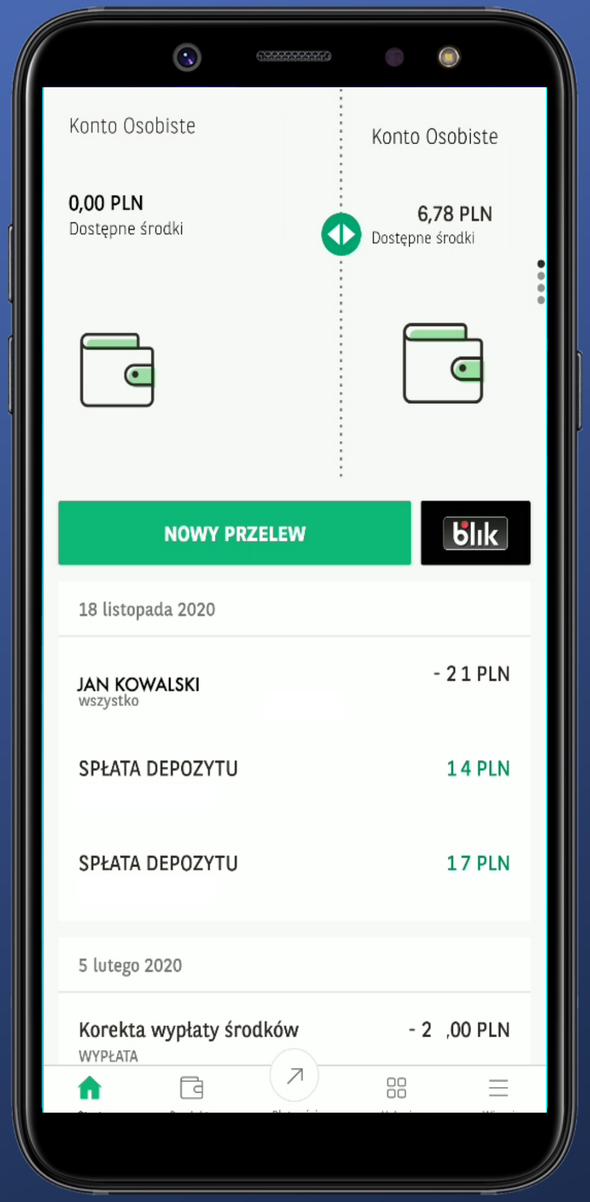
softax



The third mode. It include both of the previous ones. Nothing unusual, but it's a simple solution. OK.

I choose the third one.

softax



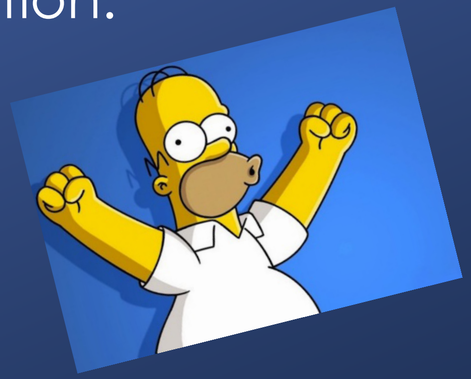
I confirmed it. I guess it's set up now (still no confirmation…)

softax

It worked. There is a visible information.

softax

It worked. There is a visible information.



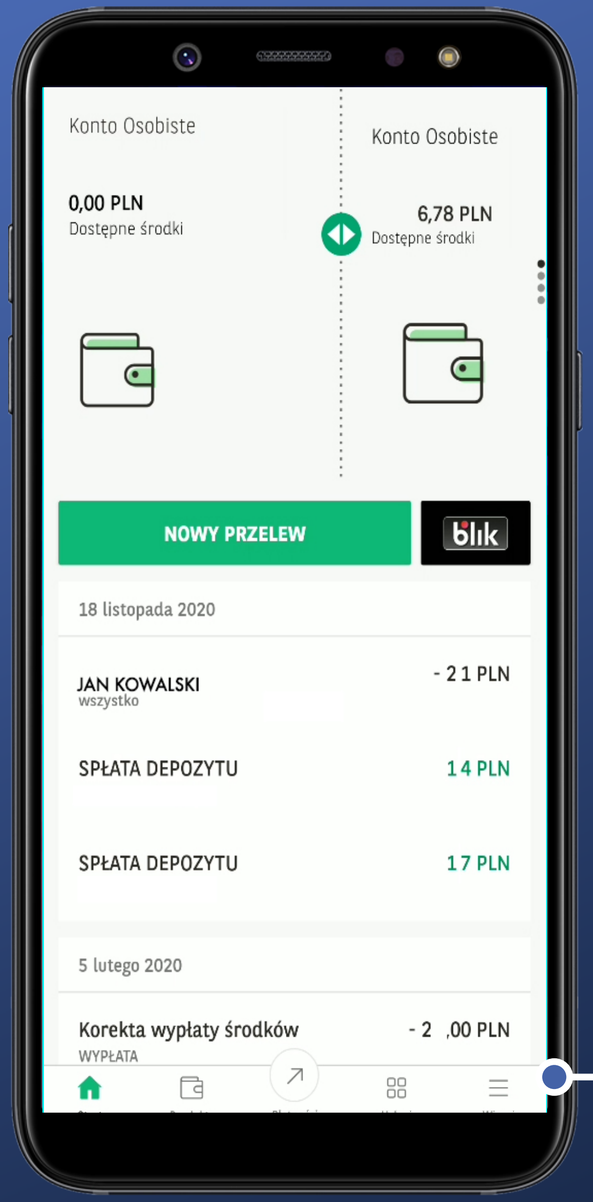
softax

I'll swipe to the other view.

softax

OK. There is an amount visible.

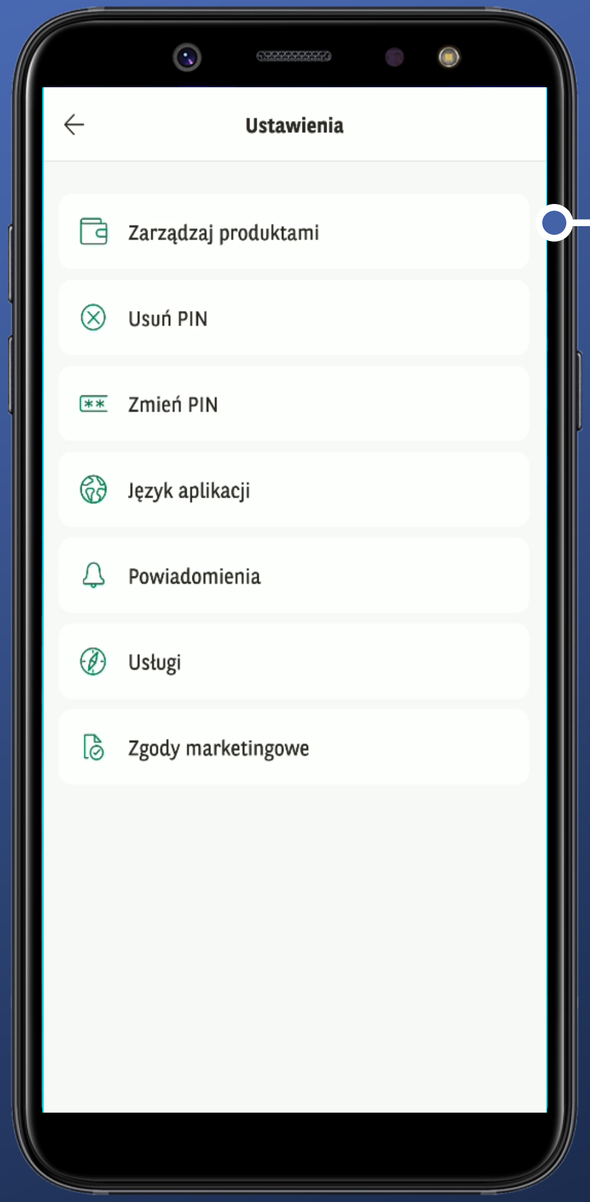
softax



I'd like to know if I can set the account whose balance I can see before logging in.

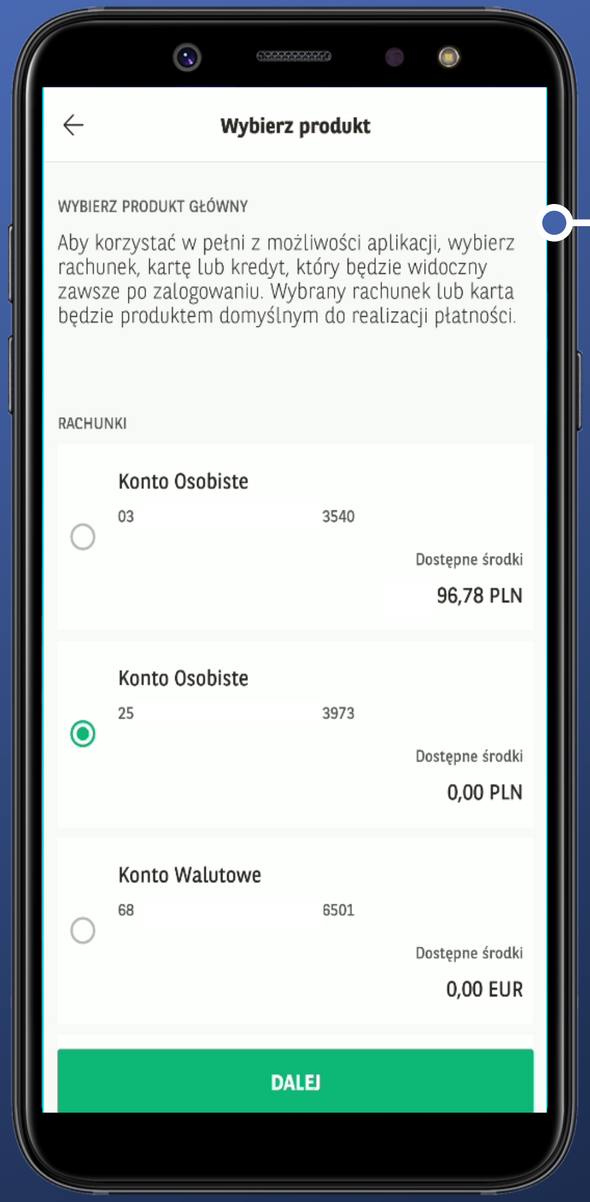
I tap the More button.

softax



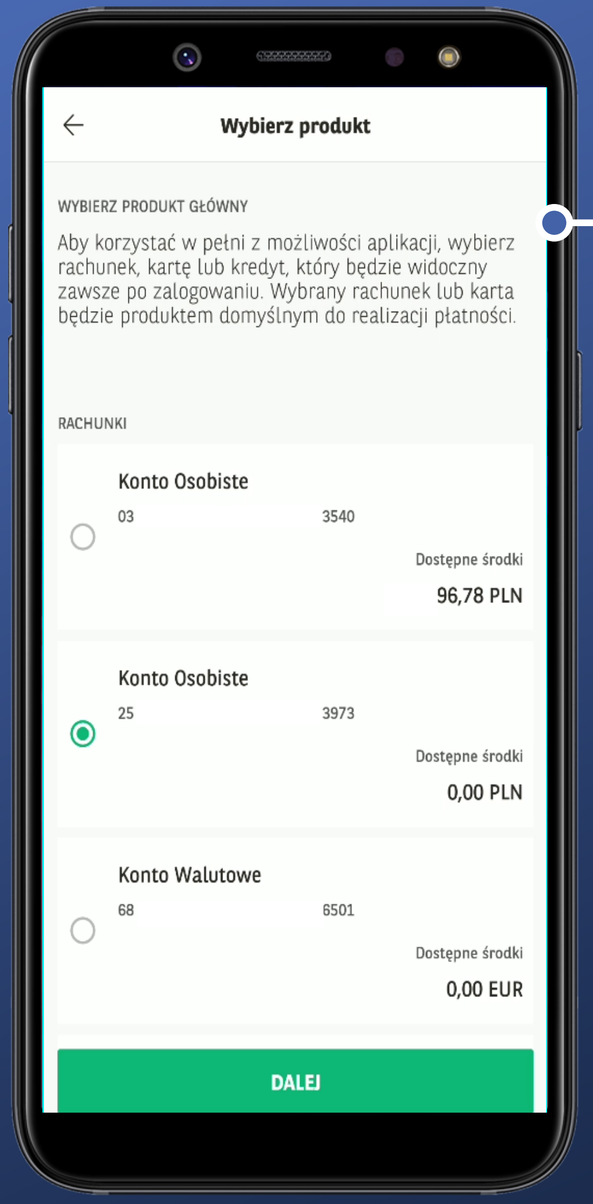
I aim at the Products Management.

softax



Interestingly, there is no word of showing this account before logging in.

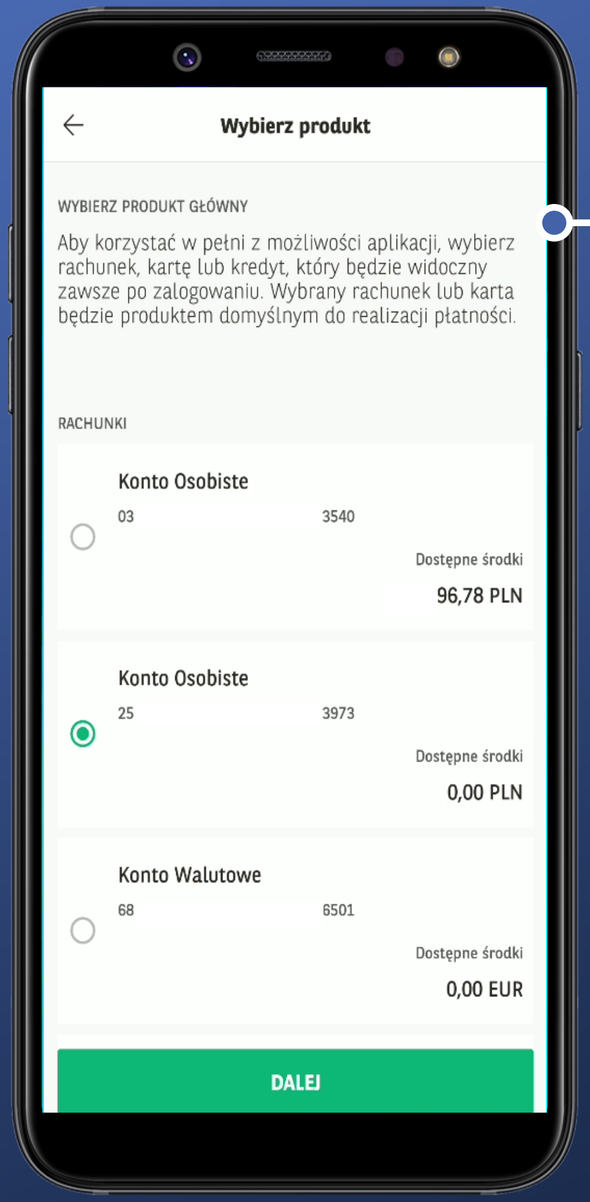
softax



Interestingly, there is no word of showing this account before logging in.

Very well. Let's see.

softax



Interestingly, there is no word of showing this account before logging in.

Very well. Let's see.

I changed the main account and what I see on the screen before login, is the one that I set.

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Summary

Proceeding to login requires tapping the right option.

There are three different modes of presenting data before logging in (percentage, amount and both).

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